

Interview mit Laura, Airbnb- und Couchsurfing-Gast, persönlich, 29.05.2017

Interviewerin: LS, Transkription: GS, Korrektur der Transkription: LS

Das Interview wurde in zwei Teilen durchgeführt, da es eine Unterbrechung gab. Im Folgenden sind die beiden Transkripte jedoch zusammengefügt worden.

Luise: Let's start. Thank you so much. So, to start in general: What would you associate with Couchsurfing and what would you associate with Airbnb? Like in broad terms.

#00:00:13-9#

Laura: What would I associate with? Couchsurfing I would associate more like ... young people traveling? ... I don't know. Is that what you mean? #00:00:24-3#

Luise: Yeah. Yeah. #00:00:24-9#

Laura: Just like cheap or free, I guess. ... Yeah, young people traveling. #00:00:32-4#

Luise: Okay. And Airbnb? #00:00:34-3#

Laura: I would say that's more just like ... hotel-y type of thing. I mean not hotel, but not necessarily just young people I would say like everyone uses Airbnb now 'cause it's cheaper than a hotel most of the time. #00:00:51-8#

Luise: Yeah, depending on where you are. #00:00:53-2#

Laura: Depending on where you are. From, I mean, from what I did. #00:00:55-3#

Luise: Yeah. #00:00:56-1#

Laura: So I would just say that's more just like tourists, it's not always just people like young travelers seeing the world. It's just like, "Oh we're going to this place". #00:01:07-6#

Luise: And can you remember what was like your initial thought to sign up for Couchsurfing? #00:01:14-6#

Laura: Hmm. I was going to Europe with my friend and someone had told me about it before. And we were trying to be really cheap on the trip like not spend a lot of money and we ended up spending zero dollars on housing the whole time. We were there for five weeks. #00:01:31-3#

Luise: For five weeks? #00:01:32-8#

Laura: Only couchsurfing at one person's house, but the other times we just stayed with friends. And then the one time we had two, we were in Berlin we had to, we didn't have a place to stay, so someone was like: "You should just try Couchsurfing". So we// #00:01:46-0#

Luise: And was it easy at the beginning? #00:01:48-5#

Laura: Well, we had to talk to, to a ton of different people. #00:01:50-1#

Luise: Yeah (laughter). #00:01:51-2#

Laura: (laughter) Before we found one, it was like ... a lot of people we messaged and

they like didn't respond. #00:01:56-5#

Luise: Yeah. #00:01:57-4#

Laura: I think because it's like free, people are not as inclined to, to be on top of like responding to messages or something like that. But after a while we found a guy who said we can stay. #00:02:11-3#

Luise: So what would you say what do you like about being a Couchsurfer? Or do you have like a special moment in mind that was outstanding or? #00:02:19-9#

Laura: Yeah, well, the guy we ended up staying with, he had a bunch of roommates who were also pretty much our age, so we ended up, when we first got there, we were kind of like, we had been talking about Couchsurfing like, "Is it safe or whatever?" And so, when we first got there, we were like being kind of quiet. But the first night we were there, they all were like, "We're going out, come on everyone, we're going out". So we just all ended up hanging for like the whole week we were there. And they just made us like get, go out with them which was super fun. #00:02:56-2#

Luise: That's nice. #00:02:57-2#

Laura: I think that's what became, when we became friends. #00:02:59-7#

Luise: Yeah – ah, you did? #00:03:01-9#

Laura: Yeah and I// #00:03:05-5#

Luise: So you kept in touch after your stay? #00:03:04-5#

Laura: Yeah, yeah. I kept in touch with him and we were always, we talk and I went back to Berlin a couple months ago, or six months ago and I, we hung out then, too. #00:03:15-0#

Luise: That's nice. Yeah, and would there be like a moment ... with using Airbnb you had like, "Ohh, this is super amazing!"? #00:03:27-8#

Laura: Airbnb? #00:03:28-8#

Luise: Yeah. #00:03:30-1#

Laura: I think the place we stayed out was pretty, just, it was much more official. The guy was just like giving us a tour, like, "Here is this, you can do this. Here is the WiFi password", everything like official. 'Cause he had two, he lived alone in like his three bedroom house, he did both his rooms as Airbnb. #00:03:47-4#

Luise: All right. #00:03:48-2#

Laura: And it looked, he had like a system down. #00:03:51-4#

Luise: Wow. #00:03:52-2#

Laura: He was like, you know, "There is like a list on the wall of like stuff you could do in the city". He just// #00:03:56-2#

Luise: Okay. #00:03:56-9#

Laura: Had his thing down. So it was pretty much, it seemed like a hotel almost.
#00:04:04-1#

Luise: Yeah, super professional. #00:04:04-9#

Laura: It was like a minimalist house with like ... a room we could just ((stay in)), so//
#00:04:09-2#

Luise: Yeah, but was he staying there at the same time, so it was like his actual//
#00:04:11-2#

Laura: Yeah, he stayed at, in his own. But we never saw, we saw him like one time.
#00:04:13-7#

Luise: Okay. #00:04:15-1#

Laura: 'Cause he was at work like the whole time. #00:04:16-1#

Luise: But it was his actual home? #00:04:18-0#

Laura: It was his house. But he lived in like, it was his house, but he had like, it was a shared kitchen, but he had his own like living room. He was like: "This is my living room and this is my bedroom over here". And then the rest of the house it was like we could be in. #00:04:30-3#

Luise: Okay. #00:04:31-4#

Laura: It was kind of ... it's a, it was more like official semi. #00:04:35-9#

Luise: Yeah, that's right. #00:04:36-8#

Laura: But it was, the only thing that I would say that was nicer was just that it was like we had our own room and an actual bed instead of just like the floor or the couch.
#00:04:44-9#

Luise: (laughter) #00:04:46-0#

Laura: But actually the Couchsurfing guy, he led us stay in his bed. #00:04:48-1#

Luise: Wow. He did? #00:04:49-4#

Laura: He said, "I'll sleep on the couch, you stay in my bed". #00:04:54-7#

Luise: That is super cute. #00:04:52-7#

Laura: He was so nice. #00:04:53-4#

Luise: Yeah. So kind. #00:04:55-4#

Laura: He like, he'd send me his music, he's like, "Tell me what you think". He's like – we're still friends, it is just really cute. #00:05:01-3#

Luise: Nice. That's cool. But is there anything that you don't like about Couchsurfing or you find annoying or did you have like any bad experiences so far? #00:05:09-5#

Laura: . I hadn't had – in Couchsurfing? #00:05:11-7#

Luise: Yeah. #00:05:12-7#

Laura: Oh. #00:05:13-1#

Luise: But you, yeah// #00:05:14-3#

Laura: I only did it once. I only stayed in one Couchsurfing place and they were really//
#00:05:18-0#

Luise: And that was amazing? #00:05:19-2#

Laura: Nice. #00:05:20-2#

Luise: Okay. #00:05:19-7#

Laura: Yeah. #00:05:19-7#

Luise: And using Airbnb ... No? #00:05:22-3#

Laura: No. I mean it was, but, we, I've stayed, I mean, I've stayed in Airbnbs – oh, no! I've stayed in Airbnbs with my family a couple of times, like traveling. And then twice just me like not my parents and it was just fine. I don't know. #00:05:40-6#

Luise: Yeah? Because at this one moment when I, my host was a woman and everything was fine until I actually arrived at this place and there was this like ... ugly, fat guy opening and it was like: "Oh, yeah, I am your host now". And that felt like totally unsafe.
#00:05:59-5#

Laura: Yeah. Yeah. #00:06:00-6#

Luise: Yeah, I don't know. #00:06:02-1#

Laura: My parents said once, I wasn't there this time, but they had an Airbnb and the lady like ... seemed fine when they were there and like didn't put like, say that they shouldn't use, I think it was the washer. #00:06:16-9#

Luise: Okay. #00:06:17-5#

Laura: And then they like used it 'cause they thought it was fine. And then like, she seemed fine about it, but then the, in the review she wrote like really mean and like rated them really bad, which is like bad for your like, like// #00:06:27-0#

Luise: That can be devastating. Yeah. #00:06:29-8#

Laura: So that was I think, I think that's one thing that's kind of ... Oh, I did stay in two Couchsurfings actually. #00:06:38-0#

Luise: (laughter) #00:06:37-3#

Laura: Yeah, I've stayed in Paris, too. #00:06:40-1#

Luise: But that wasn't as// #00:06:40-6#

Laura: That one was okay. #00:06:43-5#

Luise: Okay. #00:06:44-2#

Laura: But, yeah, like the Airbnb ... that has never happened to me because, I don't know, but – yeah, no, I've totally forgot I stayed in two. I stayed in one in Berlin and then one in Paris. And that one was pretty cool. #00:06:53-5#

Luise: Yeah. #00:06:53-6#

Laura: Both of it. #00:06:56-4#

Luise: But back to Airbnb: What do you consider before sending a booking request? What are you looking for? #00:07:03-8#

Laura: For Airbnb? #00:07:05-2#

Luise: Yeah. #00:07:06-4#

Laura: Mh. I think, well, because I was trying to travel pretty cheap then, I was looking for like one, like cheap place, not necessarily like just the whole house that we stayed in like one that was just a room in a house, as I said. #00:07:17-5#

Luise: Yeah. #00:07:18-7#

Laura: And then also just like location, I guess. #00:07:23-0#

Luise: So are you looking through the profile of the host? #00:07:26-6#

Laura: Hm. #00:07:26-6#

Luise: Like the reviews? #00:07:27-2#

Laura: Some, I think, first I, I was looking at like the house itself and where it was and how much it was and then after I was like, "Okay, this one looks cool", I was like, "Okay, then I'll read the other stuff". #00:07:37-4#

Luise: And so you wouldn't care so much about like interior design? #00:07:43-7#

Laura: I didn't care that much about that because we were just trying to like save money. #00:07:48-6#

Luise: Yeah. #00:07:49-5#

Laura: And we didn't, we thought – the second time when I was in Europe a few months ago or six months ago, we were, had been there for a long time and we spent more money than we thought. So. #00:07:57-9#

Luise: Okay. #00:07:58-8#

Laura: We were like, "Okay, we have to find an Airbnb in ... in Barcelona. We have to just go through the cheap ones". So we ended up getting a place for, it was like thirty bugs a night. #00:08:07-3#

Luise: Wow. That's// #00:08:08-1#

Laura: For both of us. #00:08:08-8#

Luise: Super cheap. Wow. #00:08:09-4#

Laura: So it was really cheap and it was like clean and then it was super chill.
#00:08:14-9#

Luise: Yeah. #00:08:16-0#

Laura: He was, the, he was the official guy. #00:08:13-9#

Luise: (laughter) #00:08:14-3#

Laura: It was, it was just like nice. #00:08:17-1#

Luise: Yeah. So what do you, what would you say, how would you describe, describe a good Airbnb host? #00:08:26-4#

Laura: Mhm. Someone who just ... like explains ... like your limits of the house. Like I was saying with my mom: That lady like didn't say what they shouldn't do and then she got mad at them for it. #00:08:38-4#

Luise: Yeah, that's right. #00:08:39-6#

Laura: So. The guy I stayed with was nice just because he said like, "This is my section of my house, basically. If you wanna hang out in here, you can ask me, but don't just like go in here". And I was like, "Totally fine". Also someone who like, he was super nice about asking us, "If you want suggestions with places to go, let me know". I think it might be different because he actually lived in the house, so we can talk to him, but a lot of people just give you the keys and then like you don't see them again. #00:09:07-1#

Luise: Yeah. #00:09:07-1

Laura: But yeah, someone who just explains like ... what the, not the rules, but like kind of the rules// #00:09:16-0#

Luise: So when using Airbnb you are not looking for interaction or like personal encounters, it's just more about// #00:09:24-1#

Laura: Is that part of it? Isn't it just like you rent a room and then that's it? #00:09:28-3#

Luise: I would say it is so, too, but// #00:09:34-3#

Laura: I thought so. That it's just like, "Here's your keys, here's the deal with the house and then have a good trip". I don't know. #00:09:34-5#

Luise: Yeah, yeah. That's right. #00:09:35-7#

Laura: I mean if they live in the house it could be nice, I think. I think it's awesome to meet people that live in different places, so. If you are like traveling and some, you're staying in someone's house and they are cool and are in the house, too, why not? #00:09:51-4#

Luise: Yeah, yeah, that's right. Yah. #00:09:53-7#

Laura: But I think most of the time, I would say most people get Airbnbs that, they don't live in the houses, just like you get the ((locks)). #00:10:00-2#

Luise: But when you are in a place where someone actually lives, how, how would you treat the place? Like there is all this personal belongings, valuables. #00:10:10-6#

Laura: I think you're probably supposed to leave it alone, right? #00:10:13-5#

Luise: Yeah, okay. #00:10:15-9#

Laura: I wonder, I always wonder if people like, if I airbnbed my house, if people would like look through all my stuff. #00:10:20-6#

Luise: Yeah. #00:10:21-4#

Laura: I didn't look through anyone's stuff. One of the, one I stayed in Barcelona had like nothing in the room. It was like a hotel, I swear. It was like set up like a hotel and the whole house was pretty much just like, I'm sure he had all his personal stuff in his side of the house. But then the other I stayed, the Airbnb I stayed in Paris, had like a bunch of books and art and things that ... you could like go through if you wanted. But we didn't 'cause// #00:10:48-9#

Luise: Yeah, but, you know, that's something that I love to do like, I would like just looking on everything that is on display. I wouldn't like open a cupboard, but I would go through your books and look like, "Ah, okay, we're just here"// #00:10:58-7#

Laura: Yeah, I think books is like, ((the things)) on a bookshelf? It's probably fine. But like there was like boxes like under the bed, like probably you shouldn't look, look through that. But I think if it's like, just out there, like a little thing you can look in, like maybe that's okay. #00:11:15-8#

Luise: Yeah, yeah. That's right. Yeah. Mhm. So what do you normally do when you arrive at the booked Airbnb? #00:11:25-8#

Laura: Mhm, you mean like after you meet with the person? #00:11:28-7#

Luise: Just arriving. #00:11:31-9#

Laura: We had to wait. This person was kind of late. #00:11:34-2#

Luise: Oh, really? #00:11:35-7#

Laura: Just like twenty minutes. #00:11:35-8#

Luise: Okay. #00:11:36-6#

Laura: Or ten, fifteen minutes. But my, none of our phone worked 'cause we were in Europe. #00:11:41-0#

Luise: Okay. Yeah. #00:11:42-2#

Laura: So we couldn't call him. We were like, "Are we in the right place? We don't know", 'cause the maps were all weird and so, so we had to wait and then it ended up being a different guy. It wasn't the guy we booked with who brought us the keys. And we just met

with the guy and he kind of explained us, to us – but he didn't speak English good at all, he was French. #00:11:56-8#

Luise: Oh no. Okay. #00:11:58-8#

Laura: Yeah, he was French, so we just// #00:12:01-1#

Luise: (laughter) #00:12:02-8#

Laura: He kind of like showed us around and we didn't really have any questions, so he just left and then we just, I think we just hung out there for a little while and then, we, I think, we just ended up going out to walk around. We didn't spend a ton of time in the place the whole time we were there. #00:12:21-3#

Luise: And what do you do when you, when you're checking out? Are you leaving like a little thank you note, do you like look around// #00:12:27-8#

Laura: Yeah, we left a thank you note. It's kind of different for, yeah, we like cleaned it really nice and left it how it was and left a thank you note. But I think that's what's kind of different about like Couchsurfing and Airbnbs. Airbnb is a little bit more like you are paying for it so it's not like “Oh my god, thank you so much for us paying you!”. #00:12:48-9#

Luise: Yeah (laughter). Yeah. #00:12:52-6#

Laura: We still did leave a note, but like when we couchsurfing I think we like got him a bunch of little gifts and stuff 'cause he was super nice and we stayed there for free and we ended up being his friend and I think that's like ... something else that makes Couchsurfing a little bit more like ... nice. Because like it's a favor to you, like you're staying there for free. We ended up like hanging out more than if you're paying someone. #00:13:22-0#

Luise: Yeah. #00:13:21-2#

Laura: Maybe. #00:13:22-7#

Luise: And did you ever try out the hang-outs app on Couchsurfing? #00:13:27-2#

Laura: No. I don't really. #00:13:28-1#

Luise: Okay. Or have you// #00:13:28-7#

Laura: I kept getting emails about it, but I never did it. #00:13:30-4#

Luise: Yeah? But that, yeah, that's pretty nice. Or did you like ever participate in this Airbnb meet-ups, or? #00:13:37-4#

Laura: Mh-mh. [negatively] #00:13:38-8#

Luise: Okay. So you are not looking to get in touch with like other community members? #00:13:42-5#

Laura: I would. I haven't thought about it since I've been home 'cause I'm just not traveling. #00:13:46-7#

Luise: Yeah. #00:13:47-6#

Laura: But I used to get like, I feel I used to get more emails about it. #00:13:52-2#

Luise: (laughter) Okay. #00:13:53-6#

Laura: Maybe I unsubscribed from it, I don't remember it ... but ... I never really considered it too much. #00:14:01-6#

Luise: Okay. So the last part of the interview is just about the review systems because both platforms, yeah, are based on trust and safety issues which is based on their review systems. So in general: What, what do you think about, yeah, implementing a review system or that you could like review another user? #00:14:26-6#

Laura: Don't you do that? #00:14:28-9#

Luise: On both platforms you do it, yeah. #00:14:28-9#

Laura: Yeah. I'm – wait, what do I think about the review system? #00:14:33-3#

Luise: Yeah. #00:14:34-5#

Laura: I think it's great. #00:14:35-9#

Luise: Yeah it is? Okay. #00:14:37-6#

Laura: I mean, probably, unless you have a weird circumstance like my parents had. Where like they didn't, they were, they were respectful, very good// #00:14:44-9#

Luise: Yeah that's right. #00:14:45-2#

Laura: Travelers, they just, this lady ended up being kind of weird and gave them a bad review which can like be bad for your future// #00:14:53-1#

Luise: Yeah, that's right. #00:14:53-4#

Laura: Travels. But I think like as a user, especially for Couchsurfing 'cause you don't really know and it's kind of just like people offering their house. It's like the guy we stayed with in Paris, I was more inclined to stay with him, 'cause he had like fifty reviews that were super good. They were like, “He is soo nice, he cooked us dinner”, and then he was really nice and cooked us dinner. So I think it's a good way to know if someone is not a murderer or something. #00:15:20-9#

Luise: Yeah (laughter). #00:15:23-1#

Laura: And, yeah, I just, like the more they have the more you are like, “Oh”. #00:15:28-2#

Luise: So what would be special things you pay attention to when reading or writing a review? #00:15:35-8#

Laura: Hm ... I'll look at just – well, first of all, how many they had. But also just if it said “They were super nice and kept it really clean“, I don't know, mostly these two things. And if they said, “Oh, we went out with them and had a really good time”, so. #00:15:51-7#

Luise: Do you always try to write a, a review? #00:15:54-9#

Laura: Yeah, I wrote a review for everyone I stayed with. Just 'cause ... it's nice if you guys both write one for each other then// #00:16:02-2#

Luise: But – and what did you include? Like just// #00:16:05-3#

Laura: Hm, I think, I just described like what was like to be at the house, what we did and what suggestions they gave us. #00:16:13-5#

Luise: Okay. So like basic things? #00:16:16-8#

Laura: Yeah, just pretty basic. Some people had written like super long reviews. But I think I just left, like did review, said basically what it was, just so it was there. #00:16:25-7#

Luise: Yeah, so you yourself never received a review that you found unfair or inappropriate or you where like “Whaaat?!”? #00:16:35-2#

Laura: No. I've only stayed at like two of each. Two Couchsurfing, two Airbnbs, so. And I ended up being cool with all of them. So it wasn't. #00:16:44-2#

Luise: But what do you think how would you deal with an unpleasant experience? #00:16:50-7#

Laura: I would probably, if it was super ... if I thought it was super unfair maybe I would email them and be like, “Why?”. Just ask them why or try to figure it out 'cause ... I think if you have bad reviews, it's, if you wanna use it again, it's, it can be bad. #00:17:09-0#

Luise: Yeah. #00:17:10-1#

Laura: So. #00:17:10-8#

Luise: That's right. #00:17:11-5#

Laura: I would probably try to figure it out. #00:17:12-6#

Luise: Yeah. #00:17:14-1#

Laura: I would hope to just not have bad reviews in the first place. #00:17:15-3#

Luise: (laughter). Airbnb, Airbnb – and Couchsurfing reviews as well – tend to be very positive. What do you think could be an explanation for that? So it's very, actually it's very hard to find even like just a little negative review. #00:17:37-4#

Laura: I think – what do I think about that? Probably – like why? Or just? #00:17:42-5#

Luise: Yeah. #00:17:43-3#

Laura: Why? I would hope that people who are like offering their houses are just like genuinely good people – especially on Couchsurfing. Just 'cause Airbnb I feel like is more for like profit. So that's kind of, you have to be a little bit more professional, so hopefully people who are doing that are just trying to be more professional. And people who are doing Couchsurfing they are just, wanting to meet cool new people from other places and are just nice people. Maybe that's why they have good review? I don't know. #00:18:14-3#

[Laura is looking at her phone, is getting a call, and mumbles “Shit!”]

Luise: (laughter) That's all right, yeah. #00:18:18-9#

Laura: Can we pause it? #00:18:19-5#

Luise: Of course. #00:18:20-5#

Laura: [talking on phone] Hey! [talking to Luise] 'cause she is at the store. #00:18:27-1#

— Part 2 —

Luise: Good, pretty good. So. Do you actually think that reviews are influencing the way you and the others are acting during your stay at an Airbnb place or surfing a couch? #00:00:15-6#

Laura: The reviews are influencing the way I'm acting? Hmm. #00:00:18-3#

Luise: Yeah, do you think that there are moments where you'd be like, "Oh, I would love to do – ah, but maybe that would like lead to a bad"// #00:00:26-0#

Laura: Hmmm. No. I think it was, like once I knew that the person was just, I pretty much, I only stayed at places with good reviews 'cause pretty much most had good reviews. And then once I was like, "Oh, they're nice", I wasn't gonna act like differently 'cause once I was there I was kind of just// #00:00:45-9#

Luise: Like normal, naturally// #00:00:46-4#

Laura: The same, whatever, yeah. So it wasn't like thinking, "The reviews said that, this, and that. So I'm not gonna ask about that". #00:00:57-0#

Luise: Yeah. #00:00:56-9#

Laura: Almost everyone we stayed with was super open, they were like talking about whatever, so it wasn't ... Yeah, I didn't think about it once I was there. #00:01:05-5#

Luise: That's nice. So when I – last question – when I came here to San Francisco I found out that this whole Airbnb thing is like a big issue for the city and the city planning ... institution – I don't know how to say. What do you think about the city's attempts to regulate Airbnb and short-term rentals? #00:01:26-5#

Laura: I don't know about the city's attempts. Are they attempting to regulate? #00:01:30-0#

Luise: Yeah, there is like this really big debate going on and they try to make regulations about how many days you're allowed to rent out your place and// #00:01:38-6#

Laura: Yeah, 'cause I know rent control is a big issue here. And I think Airbnb is a way for people to get around that. Because if you are renting out your house you're not allowed to raise the rent and you're not allowed to kick people out of your house. #00:01:53-4#

Luise: Ah, you're not? #00:01:54-4#

Laura: Yeah, when someone's renting, if they rent it like for like a 1.000 dollars a month, you can't kick them out unless you've like insane reasons or you can't raise their rent in San Francisco. #00:02:02-8#

Luise: All right. #00:02:03-6#

Laura: So, Airbnb is a really good way for people to just ... rent their place out basically without those rules 'cause they can just charge whatever they want for Airbnb. #00:02:10-8#

Luise: Wow. #00:02:11-9#

Laura: And actually all the people on my steps, on this whole block, they were not allowed to do Airbnb. It's like an agreement between everyone on the block. #00:02:18-2#

Luise: That's nice to like keep the// #00:02:20-1#

Laura: Yeah, just 'cause they want like the neighborhood, and they all don't want people coming and going all the time. #00:02:24-5#

Luise: Yeah. #00:02:25-4#

Laura: So. Yeah. #00:02:27-4#

Luise: But, but would you mind, yeah, having// #00:02:29-9#

Laura: I mean I don't think I would mind as much. Just 'cause ... I don't think I would notice a ton. I know there's, it's a little bit of a neighborhood, but I've haven't been here as long and there's a lot of people on this block who are like older, who like have known each other for a long time. #00:02:44-2#

Luise: All right. #00:02:44-7#

Laura: And I don't think, they won't let that all be broken up by Airbnb. #00:02:47-5#

Luise: Yeah. #00:02:48-1#

Laura: But to me, I don't think I had even heard the notice. #00:02:54-2#

Luise: Ok (laughter). #00:02:51-9#

Laura: I'm not like hanging out with everyone on my block all the time 'cause, I don't know. But I think it would affect some people, ((more than me, maybe)). #00:03:02-0#

Luise: Yeah, yeah sure. So I'm out of questions, but if you have like another Couchsurfing or Airbnb story you would like to share now is your// #00:03:10-8#

Laura: Hmm, story? I don't know. I don't have that any stories ... necessarily. #00:03:19-2#

Luise: No worries. Cool. Thank you so much. You see it was super easy. #00:03:23-0#